

Notice of Unilateral Extrajudicial Amendment to the Terms and Conditions of Use of the Cryptoplatform (Trading Platform), Other Software and the Website

Pursuant to sub-clause 2.3.4 of clause 2 of the Terms and Conditions of Use of the Cryptoplatform (Trading Platform), Other Software and the Website (hereinafter referred to as the “T&C”), the Company has, on May 22, 2026, made the following amendments to the T&C unilaterally and extrajudicially (and hereby notifies the Clients thereof).

1. The T&C shall be supplemented with clause 22 reading as follows:

“22. TECHNICAL WORKS PROCEDURE

22.1. The Company shall be entitled to suspend, restrict or terminate the Client’s access to the Platform in whole or to certain of its functionalities and (or) token markets, as well as to refuse to complete, block or suspend the execution of transactions (operations) made (being carried out) by the Client on the Platform, if the Company needs to perform scheduled or unscheduled organisational and technical measures in respect of the Platform, the Website and (or) the related software and hardware infrastructure, including software updates, software replacement, data migration, equipment replacement or upgrade, remediation of technical failures (errors) and information security vulnerabilities, testing, preventive maintenance, and response to information security incidents (hereinafter referred to as “Technical Works”).

22.2. Technical Works may be carried out: (a) as scheduled – performed at a time determined in advance by the Company and not related to the remediation of an emergency situation; (b) as unscheduled – performed in connection with the remediation of a technical failure (error), an information security incident, or another emergency situation requiring immediate response. The Client shall be notified of scheduled Technical Works no less than 24 (twenty-four) hours prior to their commencement by the means, or one of the means, provided for in sub-clause 20.5 of these T&C. The Client shall be notified of unscheduled Technical Works as soon as reasonably possible from the moment the Company decides to carry them out, by the means provided for in sub-clause 20.5 of these T&C, and (or) by posting a notice on the Website and (or) in the Application.

22.3. Technical Works may be carried out either with a full suspension of the Platform’s operation, or with a suspension of certain of its functions (features) or certain token markets. The Technical Works period (hereinafter referred to as the “Technical Works Period”) commences at the time specified in the Technical Works

notice or, for unscheduled Technical Works, at the time of their actual commencement, and ends at the moment the Company publishes a notice on the Website and (or) in the Application confirming the completion of the Technical Works.

22.4. The Company undertakes in good faith to limit the duration of the Technical Works Period to a reasonable timeframe necessary to achieve the purposes of the Technical Works, and to take reasonable measures to minimise the consequences of the Technical Works for the Client, including ensuring the possibility for the Client to submit, during the Technical Works Period, instructions for the withdrawal of funds and (or) for the closing (termination) of Leverage-operations in accordance with the procedure provided for in sub-clause 22.7 of this clause, if this is provided for in the notice referred to in sub-clause 22.2 of this clause.

22.5. For the avoidance of doubt: during the Technical Works Period, the Company shall be entitled to determine that the circumstances referred to in sub-clauses 6.6 (c) and (d) of these T&C have occurred in respect of all or certain token markets and (or) functionalities (features) of the Platform; the consequences associated with these circumstances shall apply throughout the entire Technical Works Period; the automatic mechanisms of the Platform, including the sending of the Margin Call Warning and the carrying out of the Closeout, may not function or may function in a limited manner during the Technical Works Period, as token quotes (prices for tokens) on the Platform are not updated during this period and (or) the relevant token markets are not available. Limit orders, stop orders and other orders placed by the Client through the Platform's interface prior to the commencement of the Technical Works Period may not be executed during the Technical Works Period.

22.6. The Company shall not be liable to the Client during the Technical Works Period for the non-execution of limit orders, stop orders and other orders placed by the Client through the Platform's interface, for the failure of the Platform's automatic mechanisms to operate (including the Margin Call Warning), as well as for the failure to carry out the Closeout, for the unavailability of the Platform or certain of its functionalities (features), including all consequences related to such unavailability, and for the delay in or impossibility of executing orders placed by the Client through the Platform's interface during the Technical Works Period (including those placed prior to its commencement), provided that the Company has complied with the notification procedure set out in sub-clause 22.2 of this clause. The provisions of this sub-clause shall not apply to orders submitted by the Client by e-mail in accordance with the procedure provided for in sub-clause 22.7 of this clause; such orders shall be subject to the liability regime established in sub-clause 22.7.

22.7. Client's orders during the Technical Works Period.

22.7.1. During the Technical Works Period, the Client, if this is provided for in the notice referred to in sub-clause 22.2 of this clause, shall be entitled to send to the Company, by e-mail from the e-mail address specified by the Client when creating the Account (hereinafter referred to as the "Registered E-mail Address"), to the e-mail

address support@dzengi.com or another e-mail address notified by the Company for these purposes, a request (hereinafter referred to as the “Request”) for the purpose of the withdrawal of funds and (or) the closing (termination) of one or more of the Client’s Leverage-operations opened prior to the commencement of the Technical Works Period. The Company shall be entitled at its sole discretion to determine other types of Requests that may be submitted by the Client, and shall inform the Client thereof in the notice referred to in sub-clause 22.2 of this clause.

22.7.2. The Order must contain the Client’s last name, first name and patronymic (if any), as well as details of the transaction (operation) referred to in sub-clause 22.7.1 of this clause. The Company shall be entitled to request from the Client any additional information necessary for the proper authentication of the Client and (or) execution of the Order. The Order shall not be accepted for execution until the Client provides the information requested.

22.7.3. The moment of the Company’s receipt of the Order (hereinafter referred to as the “Receipt Moment”) shall be deemed to be the date and time at which the incoming message is registered by the Company’s mail server. The Company shall ensure the logging of incoming Orders with the recording of the Receipt Moment, the sender’s address, and the content thereof, which shall constitute sufficient evidence of receipt of the Order.

22.7.4. Authentication of the Client upon submission of an Order shall be carried out by the Company by means of a combined verification of: (a) the match between the sender’s address and the Client’s Registered E-mail Address; (b) for Orders submitted for the purpose of the withdrawal of funds – the match between the External Account details specified in the Order and the details of one of the External Accounts previously registered by the Client in his Dzengi.com Account. Authentication of the Client shall be carried out on the basis of the Client’s prior identification carried out in accordance with the procedure established by the Law of the Republic of Belarus dated June 30, 2014 No. 165-3 “On actions to prevent money laundering, terrorist financing and financing of proliferation of weapons of mass destruction” and the Internal control rules of the Company, and shall not replace such identification. The said authentication procedure shall not preclude the application by the Company of internal control measures in the sphere of prevention of money laundering, terrorist financing and financing of proliferation of weapons of mass destruction (hereinafter referred to as “AML/CFT”).

22.7.5. Any Order meeting the requirements of sub-clauses 22.7.2 and 22.7.4 of this clause shall be deemed to have been submitted by the Client unless the Client proves otherwise. The obligation to ensure the security of access to the Registered E-mail Address shall lie with the Client.

22.7.6. The Company shall be entitled, but shall not be obliged, to provide the Client with the possibility to revoke an Order. If such possibility is provided, the Client shall send a message revoking the Order from the Registered E-mail Address.

22.7.7. The Company undertakes to process an Order meeting the requirements provided for in sub-clauses 22.7.1–22.7.4 of this clause within 24 (twenty-four) hours from the Receipt Moment, provided that the execution of the Order does not contradict the requirements of the applicable legislation in the sphere of AML/CFT, the acts of the Supervisory Council of the High Technologies Park (the Republic of Belarus) and the Internal control rules of the Company. The running of the said period shall be suspended for the duration of the Client's failure to provide the information (documents) requested by the Company, as well as in other cases provided for by the applicable legislation and the T&C.

22.7.8. The price of tokens at which an Order is executed (including the price at which a Leverage-operation is closed (terminated) on the basis of an Order) shall be determined by the Company independently on the basis of the market prices of the relevant token or its underlying asset existing within one minute after the Receipt Moment, based on the price most favourable to the Client. From the moment the Company executes an Order submitted for the purpose of closing (termination) of a Leverage-operation, the automatic mechanisms of the Platform (including the Margin Call Warning), as well as the Closeout in respect of such Leverage-operation, shall be deemed no longer applicable.

22.7.9. Orders shall be processed in the order of their receipt by the Company's mail server. The Client shall be notified of the execution of an Order or of a refusal to execute it at the Registered E-mail Address, unless otherwise provided for by the applicable legislation in the sphere of AML/CFT.

22.7.10. The Company shall not be liable to the Client for the execution of an Order submitted from the Registered E-mail Address, including in the event that such Order was in fact submitted by a person other than the Client, provided that the Company has duly carried out the authentication procedure provided for in sub-clause 22.7.4 of this clause.”.

22.7.11. The carrying out of Technical Works shall not affect the Company's obligations to account for the Client's funds in the Client's Dzengi.com Account.

2. These amendments shall apply to the relations between the Parties arising from the date on which the amendments enter into force, including Technical Works performed in respect of the Platform after that date, regardless of whether the Client had open Leverage-operations and (or) pending orders at the time of dispatch of this notice.

3. These amendments to the T&C shall enter into force on May 22, 2026.