

Approved

by Order of the Director of
“Dzengi” CJSC No. 39-ОД dated
18.11.2024

Cookies Processing and Use Policy

1. General provisions

This Cookies Processing and Use Policy (hereinafter referred to as the Policy) defines the policy of “Dzengi” Closed Joint-Stock Company, registered (incorporated) in the Republic of Belarus under number 193665666 (hereinafter referred to as the Company), regarding the use and processing of Cookies when users visit the Company's Website <https://dzengi.com> on the global computer network Internet (hereinafter referred to as the Website).

Cookies are text files saved in the browser of the computer (mobile device) of the Website user when the user visits the Website to reflect the actions performed by the user. Cookies allow to save the user's personal settings and user preferences for using the Company's Website.

2. The purpose of using Cookies

The purposes of Cookies processing are:

- to provide for the functioning of the Website;
- to provide for the convenience of the Website users and to improve the quality of its functioning;
- Website analysis.

3. Types of Cookies processed by the Company and storage periods

The Company processes and uses the following types of Cookies:

1. Functional Cookies.

These Cookies help to improve the user's interaction with the Website, as well as customize the content of the Website in accordance with the user preferences. They save the user's choice (for example, changing the size of the text), the language and the country from which the user visits the Website. Information collected by these Cookies is anonymous, and the user activity on other websites is not monitored. If functional Cookies are disabled, the Website may work incorrectly, and it may also be required to re-select Cookie preferences, the language version of the website. The storage period for functional Cookies is 14 days.

2. Session Cookies.

Session Cookies are used for anonymous tracking of the website visits, provide a mechanism for the session to work without identifying the user and are stored during the use of the website till the end of the session.

3. Statistical Cookies.

The Website uses statistical Cookies and transfers them to third-party services, such as Meta Platforms, Inc. (Facebook.com), Google LLC (analytics.google.com), Amazon Web Services, Inc. (aws.amazon.com), Zendesk, Inc. (zendesk.com), Yandex LLC (<https://metrika.yandex.ru/promo/product>) to analyze the user activity in order to determine the most and least popular pages of the Website. Information collected using statistical Cookies cannot identify the user. The storage period for statistical Cookies is 1 year.

A more detailed list of Cookies used by the Company containing the name of Cookies, description of the purpose of their use and the storage periods of such files is provided below.

Name of Cookies	Purpose of Cookies	Storage periods of Cookies
__dz_ln	The current language version of the Website	14 days
__cp_deviceId = uid	The identifier of the user's browser	14 days
__dz_tsid	Provides for the session operation mechanism	During the session
__cp_sid	Provides for the session operation mechanism	During the session
__dz_country	The visitor's country	14 days
__dz_cookie	The user's consent to the use of Cookies by the Website	1 year
__cp_lastPage	The latest visited page	14 days
__cp_uid	The identifier of the authorized user	14 days
__dz_ac_c	Stores the status of the authorization pop-up window display	14 days
__cp_at	Are used for the authorization mechanism	14 days
__cp_atd	Are used for the authorization mechanism	14 days
__cp_att	Are used for the authorization mechanism	14 days
ga	Are used by google analytics	1 year
ga*	Are used by google analytics	1 year

Cross-border transfer of personal data

As part of the analytical work, the Company assigns the processing of Cookies to the following organizations:

- Google, Inc. (1600 Amphitheatre Parkway, Mountain View, CA 94043, USA);
- Yandex LLC (Moscow, 16 L. Tolstoy Street, 119021, Russian Federation);
- Meta Platforms Ireland Limited (Merrion Road Dublin, 4, D04 X2K5, Ireland);
- Amazon.com, Inc. (P.O. Box 81226 Seattle, WA 98108-1226, USA);
- Zendesk, Inc. (989 Market Street San Francisco, CA 94103, USA).

In order to provide the Company with information and analytical services based on the User's consent, cross-border transfer of information collected using Cookies is carried out to these organizations.

At the same time, the registered offices of the organizations specified in part one of this clause are located in the United States of America, on which territory an appropriate level of protection of personal data subjects rights is not provided.

The list of foreign states on which territory an appropriate level of protection of personal data subjects rights is provided is determined by the National Center for Personal Data Protection.

Consent to the use of cookies

When the user visits the Website for the first time, the Company offers the user to consent to the use of Cookies by the Company, including their cross-border transfer, or to refuse from their use by clicking the “Agree” or “Opt out” buttons on the pop-up information banner.

At the same time, by clicking the “Agree” button, the user consents to the use of all types of Cookies specified in clause 3 of this Policy for a period of 1 year.

By clicking the “Opt out” button, the user refuses from the use of statistical Cookies.

The Company can ensure the fully-featured and correct functioning of the Website only with the use of functional and session (mandatory) Cookies, this type of Cookies cannot be disabled (disabling the use of Cookies may result in the display of incorrect data or incorrect operation of the Website).

The user can manage Cookies independently. The browser and/or device used by the user may allow to block, delete or otherwise restrict the use of Cookies.

For detailed information on how to manage Cookies, we recommend using the instructions provided by the developers of the browser or device you are using.

User rights

The legal basis of this Policy is Law of the Republic of Belarus No. 99-3 dated 07.05.2021 “On Personal Data Protection”.

The Website user has the right to:

- receive information regarding the processing of Cookies;
- receive information on which third parties Cookies are provided to;
- require to stop the processing of cookies and (or) delete them, if there are no grounds for processing them.

In case of any questions regarding the use and processing of Cookies, the User can contact the Company using the following contact details:

Phone: +375 (29) 167-67-67;

E-mail: support@dzengi.com;

Address: Republic of Belarus, 220030 Minsk, 36-1 Internatsionalnaya str., office 625, room 2.